WorkedUp: A Chat About Culture

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In this episode, Matt Steinberg welcomes Karla Muniz. Senior Director of Human Resources for Florida Hospital (25,000 employees throughout Central Florida), to discuss the importance of purposefully creating meaningful employee culture -- starting at the employee recruiting phase and continuing throughout the employment relationship. Karla also describes the innovative and unique ways in which Florida Hospital facilitates organic (and fun!) interactions across a multitude of diverse employees, incorporates "Just Culture" principles into personnel decisions and provides all employees, regardless of job title, with great visibility into the holistic operation of the business (and why this matters). Finally, Karla and Matt predict how corporate culture may change (and be tested!) by the next generation of remote workers.

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