

Podcast Episode

WorkedUp: A Deeper Dive Into The Hospitality Sector (With Lessons For All Employers)

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Matt Steinberg welcomes David Sherwyn, Professor of Law at the Cornell University School of Hotel Administration & Director of Cornell's Center for Innovative Hospitality Labor & Employment Relations, to discuss many of the cutting-edge employment law/HR issues currently facing the hospitality sector. Among other things, Matt and David cover: (a) the various legal, business, and operational questions surrounding "tipped" workforces; (b) the overlay, if any, between tipping and harassment, and the future of tipping generally; (c) why innovation and technology is continuing to disrupt the hospitality sector and redefine the nature of hospitality work; (d) the United States Supreme Court's recent *Epic Systems* decision (upholding mandatory arbitration and class action waivers) and why David believes strongly that, for both employers and employees, non-class arbitration is preferable to litigation; and (e) best practices for all employers based upon lessons learned from the hospitality sector.

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landscape and features a diverse set of guests, including defense lawyers, plaintiff-side lawyers, in-house counsel, business executives, government agency representatives, and other thought leaders. Hosted by Akerman Labor and Employment partner, Matt Steinberg, WorkedUp combines candid discussions, practical insights, and comic relief for the legal and business community. Subscribe on your mobile device (iOS / Android).



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