

Podcast Episode

# WorkedUp: A Deeper Dive Into The Hospitality Sector (With Lessons For All Employers)

June 8, 2018

Matt Steinberg welcomes David Sherwyn, Professor of Law at the Cornell University School of Hotel Administration & Director of Cornell’s Center for Innovative Hospitality Labor & Employment Relations, to discuss many of the cutting-edge employment law/HR issues currently facing the hospitality sector. Among other things, Matt and David cover: (a) the various legal, business, and operational questions surrounding “tipped” workforces; (b) the overlay, if any, between tipping and harassment, and the future of tipping generally; (c) why innovation and technology is continuing to disrupt the hospitality sector and redefine the nature of hospitality work; (d) the United States Supreme Court’s recent *Epic Systems* decision (upholding mandatory arbitration and class action waivers) and why David believes strongly that, for both employers and employees, non-class arbitration is preferable to litigation; and (e) best practices for all employers based upon lessons learned from the hospitality sector.

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The Akerman WorkedUp Podcast explores the ever-changing employment law and human resources

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landscape and features a diverse set of guests, including defense lawyers, plaintiff-side lawyers, in-house counsel, business executives, government agency representatives, and other thought leaders. Hosted by Akerman Labor and Employment partner, [Matt Steinberg](#), WorkedUp combines candid discussions, practical insights, and comic relief for the legal and business community. Subscribe on your mobile device ([iOS](#) / [Android](#)).



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